



HERTS CONNECTED IN THREE RIVERS

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NEIGHBOURHOOD WATCH IN NUMBERS

(VISIBLE TO POLICE, 21/05/2024)



Members in Three Rivers	5,295	14% (36,900 houses)
Members in Oxhey Hall & Hayling	370	13% (2,855 houses)

NEW PLATFORM



Differences	Similarities
<ul style="list-style-type: none">• “Parallel lines for NHW Volunteers and Police”;• Different structure (Areas, Wards, streets);• Can’t all see the same data;• Different Information Providers have different access, depending on options chosen; <p>✘ No App</p>	<ul style="list-style-type: none">• Messages from local police to local residents;• Coordinators can define their watch & message residents;• Reports can be generated;• Telephone-only residents can now be accommodated (although at present Police are not sending phone messages)

NEW PLATFORM



New Messaging Features

- Members can reply through the system
 - * Reduces emails
 - * Anyone in the police team can see and respond to the resident
 - * Clear audit trail for these replies
- Recipients can rate messages
- Templates for messages – reduces errors and poor spelling / grammar

NEW PLATFORM



Other New Features

- Surveys – easily sent out, with real-time results visible.
- Events calendar – can send out auto messages to nearby members automatically
- Engagement opportunities can be analysed
- Door-step engagements can be targeted
- Diversity targeting can be achieved
- Specific demographics can be messaged

WHAT'S NEXT...



Volunteers

- Events – have a stand at local gatherings (religious events, fetes, Parish Council meetings, etc.)
- Door knock local neighbours
- Use local social media to encourage new members (Facebook posts, WhatsApp street groups, etc.)
- Highlight to local officers if there is a local group which could be visited.



HOW TO SIGN UP NEW MEMBERS

- We would like residents to sign themselves up directly.
- This will increase the chance of residents completing the demographic questions (if they choose to do so)
- Residents can choose for themselves which Information Providers they wish to hear from
- Residents can choose which types of messages they wish to receive.
- No more paper-based sign ups.

A screenshot of a tablet displaying the 'Sign up now' page on the website https://www.hertsconnected.co.uk. The page features a teal header with the slogan 'By working together, we can make Hertfordshire an even safer place to live and work.' Below this, the heading 'Sign up now' is followed by four input fields: 'First name*', 'Last name*', 'Postcode*', and 'Email address*'. A checkbox labeled 'I agree to the [terms & conditions](#)' is positioned above a prominent teal 'Join' button. To the right of the form, a tablet and smartphone display the mobile version of the website, which includes a 'POLICE' officer in a high-visibility vest and a 'Welcome to Herts Connected' message.

Fraud Classifications 2024 (Top 8)



Cyber Classifications 2024



Banking Protocol 2024

Calls	104
Loss Prevention	£712k

Fraud Reports 2024

Reports	1759
Total Loss	£10m

FRAUD & CYBER



FRAUD & CYBER

How can you protect yourself?

- Leave phone to go to answer automatically.
- Answer only those calls where you recognise the number.
- Use secure passwords, different for each account.
- Use password manager on your device.



FRAUD & CYBER EVENTS:

Check Hertfordshire Library web pages for events:

5th June – Watford Central Library

OPALS events:

26th September – Mill End

11th October – Leavesden

21st November – Abbots Langley

For more info look at Herts Police website, search for cyber crime

[Cyber crime | Hertfordshire Constabulary \(herts.police.uk\)](https://www.herts.police.uk)



QUESTIONS?

THANK YOU TO OUR VOLUNTEERS

Contact: Sandra.jackson@herts.police.uk

